



VILLAGE OF SCHAUMBURG

PROGRESS THROUGH THOUGHTFUL PLANNING

DuPage River Salt Creek Workgroup

October 24, 2019

TJ Countryman, Village of Schaumburg



Policy vs. Procedure

Contracts or Agreements

Our program benefit

Policy vs. Procedure



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- Board & staff (& citizens/customers) agree in advance on level of service, resource commitment and priorities
- Managers and Operations Staff / Contractors have a common understanding
- Staff / Contractors have Clear Goals
- Board understands and buys-in to priorities
- Public/customers know what to expect
- May help to limit liability
- Improve Emergency operations
- Improve documentation

Policy vs. Procedure



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- Policy is the “What we are going to do”
 - Establishes the levels of service
- Procedure is the “How we are going to do it”
 - Procedure is the working document to meet the levels of service; Departments SOP
- Other Policies
 - Mailbox replacement
 - Parking restrictions
 - Sidewalk policies

Contracts or Agreements



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- Cul-de-sac snow plowing
- Village parking lots
- Village buildings – parking lot and sidewalks
- Commuter parking lot

- PUD agreements

Program Benefits



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- Snow & Ice Applacation
- Public Outreach
 - Help link the public to the information
 - NOAA
 - Local NEWS
 - Monitor Social Media
 - Standard Messaging from Organization
 - Open House/Expo

Program Benefits



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Message from

SNOW COMMAND



Village of Schaumburg, Illinois
Government

January 19 · 🌐

Snow Command Update: The village continues snow and ice operations with 21 trucks plowing and salting streets. Cul-de-sacs have been plowed once and are in the process of a second clearing. If you have questions regarding snow and ice operations, visit the village's website at <http://bit.ly/2gIXOUC> or dial 311 in the village.

Mark Bradley, Philip Buscemi, Suzanne Lothary and 29 others like this. Most Relevant ▾

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8 Comments



Tara Tate Carr We will be writing a letter as well but our little cul-de-sac in Lexington Field Estates (Columbine Circle) was plowed so fast and so, so well! Great job!

35w

Program Benefits



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- Facebook, Twitter, YouTube, Instagram, Next Door, or LinkedIn
- Have a purpose for the platforms



Questions?

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